



# Rising maintenance costs

...impacts the bottom-line

The old system became too expensive to maintain.....

.....eBus upgraded, and continues to support Ikhwezi Bus Services



# ...implementing throughout the group

Ikhwezi Bus Service, a company of the Paruk Group of Companies, serves commuters travelling to and from Richards Bay & Empangeni.

## The Challenge

The old fare collection system grew increasingly expensive to maintain as it aged. The system had served the company well, but replacement was overdue.

Commuters and drivers exploited loopholes in the system, costing Ikhwezi Bus Service a significant loss of revenue.

## The Solution

Based on the success of the Wayfarer TGX150 system operating for many years at other depots of the Paruk Group (Gauteng Coaches, Ntambanana & Mtunzini) the Paruk Group of Companies awarded eBus Supplies the contract to replace the aged ticketing system at Ikhwezi Bus Services (Alton & Kuleka depots) with the newer TGX150 system.



Wayfarer TGX 150

## The Result

Senior Management firstly appreciated that no repair costs meant a higher bottom-line. The TGX150 system is reliable reducing downtime and is covered under a Service Contract.

The web-based reporting system is accessible via the internet thus senior managers of the Paruk Group are in-touch with activities at their Richards Bay Operation, whilst working in their offices in Johannesburg, Cape Town & Newcastle.

Managers are already seeing those long-standing loopholes closing, and an increase in revenue across their fleet.

## Leave it to eBus

Increased revenue, increased bottom-line, reduced maintenance costs, better service to the commuters, better reporting to the Department of Transport are some of the reasons the Paruk Group of Companies awarded eBus Supplies the contract to upgrade all the aged ticket machines throughout their organisation.

eBus are proud of their continued relationship with one of South Africa's major bus groups.



Richards Bay



## CONTACT:

eBus Supplies  
TEL: 011 476 5400  
info@ebussupplies.co.za  
www.ebussupplies.co.za

