



# Transformation brings ...opportunity

Sihlangene means “We must come together” and we did so, quickly  
... the buses arrived the night before “go-live”



# ...we must come together

Sihlangene Bus Company was awarded a contract by the Department of Transport Kwa Zulu Natal as part of their B-BBEE transformation program.

## The Challenge

Sihlangene had to start operating the morning the buses arrived.

Showers of blessing turned to the heavy rain that continued through the night.

## The Solution

Sihlangene awarded eBus Supplies the contract to supply the bus ticketing system. Despite heavy rain, eBus installed the Wayfarer TGX150 ticket machine on the buses overnight and operations started at 2am. No passenger was left stranded.



Wayfarer TGX 150



The Mayor & MEC for Transport

## The Result

Sihlangene's Director Ms Mpume Cele thanked eBus with a letter of recommendation.

"The system as proven to be reliable and user friendly, it also appears to be very difficult to try to rob the system in any way"

"eBus does not only provide an efficient reliable system but the service by the eBus team is excellent. They have shown a willingness to go the extra mile on a number of occasions and they have never disappointed."

"On behalf of Sihlangene Bus Company, eBus comes highly recommended on both their system as well as the service"  
...Ms Mpume Cele, Managing Director of Sihlangene Bus Company.

## Going the extra mile

eBus established an office in Richards Bay, with onsite technicians caring for more than 250 TGX150 ticket machines in the uMhlatuze area.

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