



Rising maintenance costs

...impacts the bottom-line

The old system became too expensive to maintain as it got older.

...eBus installed, and continues to support the system



...implementing throughout the group

Ntambanana, part of the Paruk Group of Companies, serves the Empangeni, Richards Bay corridor from Zululand to the border of Mozambique.

The Challenge

The old fare collection system grew increasingly more expensive to maintain as it got older.

Commuters and drivers were exploiting loopholes in the old system costing Ntambanana a significant percentage of their revenue.

The Solution

Based on the success of the Wayfarer TGX150 system at Gauteng Coaches, the management of the Paruk Group of Companies awarded eBus Supplies the contract to replace the aged system with the newer TGX150 system, refurbish and relocate their old ticket machines to other depots of the group.



Wayfarer TGX 150

The Result

Ntambanana's Depot Manager, Mr John Peters firstly appreciated that no repair costs meant a higher bottom-line. The TGX150 system is less prone to failure, thus no downtime and is covered under a Service Contract.

The web-based back office software accessible from a cellphone empowered the senior management of the Paruk Group to be in-touch with activities at their Ntambanana Depot, while they sit at their offices in Johannesburg and Newcastle.

Increased revenue, increased bottom-line, reduced maintenance costs, better service to the commuters, is the reason the Paruks have awarded eBus Supplies the contract to upgrade all the ticket machines in their organisation.

Leave it to eBus

eBus was awarded the responsibility to ensure the good health of all the fare collection systems within the Paruk Group of Companies.



Richards Bay Port



Richards Bay to Mozambique

CONTACT:

eBus Supplies

TEL: 011 783 6833

info@ebussupplies.co.za

www.ebussupplies.co.za

